

**TO:** Healthcare Leadership Council  
**FR:** Morning Consult  
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**RE:** Seniors with Medicare Perceptions of Care

Prepared for Healthcare Leadership Council



**HEALTHCARE  
 LEADERSHIP COUNCIL**

Seniors on Medicare Part D are satisfied with their Medicare health care coverage, as well as their Medicare prescription drug coverage. Seniors consistently make it clear that their current plans are convenient and affordable and that their plan is a good value. Most seniors agree that without their Medicare prescription drug coverage, their out-of-pocket drug costs would be higher, and they would be unable to fill all the prescriptions their doctors prescribes without their coverage.

### SENIORS WITH MEDICARE ARE SATISFIED WITH THEIR HEALTH CARE COVERAGE

- Seniors with Medicare are overwhelmingly satisfied (95%) with their Medicare health care coverage.
  - 2022: 94% satisfied with their Medicare health care coverage
- Seniors with Medicare are overwhelmingly satisfied (91%) with their Medicare prescription drug coverage.
  - 2022: 88% satisfied with their Medicare prescription drug coverage

### SENIORS WITH MEDICARE AGREE THAT THEIR PLAN IS CONVENIENT, GOOD VALUE, AND AFFORDABLE

- Seniors with Medicare agree that their plan is convenient to use (94%), a good value (86%), and that their monthly premium is affordable (86%). Also, seniors with Medicare agree that their copays and/or coinsurance for generic (89%) and brand name (76%) medicines is affordable.

Percentage of Seniors with Medicare who Agree with the Following Statements		
Statements	% Total Agree (Strongly + Somewhat)	
	2023	2022
My plan is convenient to use	94%	92%
I understand how my plan works and how to use it	91%	89%
My plan works well and without hassle	90%	88%
My copays and/or coinsurance amounts on generic medicines are affordable*	89%	85%
My plan is a good value	86%	86%
My monthly premium is affordable	86%	84%
My plan covers all the medicines I need	81%	79%
My plan has good customer service	79%	79%
My total out-of-pocket costs are reasonable	80%	80%
My plan covers all the medicines my doctor prescribes	80%	76%
My copays and/or coinsurance amounts on brand name medicines are affordable*	76%	75%

\*Statements are half sampled



## SENIORS WITH MEDICARE WANT A VARIETY OF MEDICARE PART D PRESCRIPTION DRUG PLANS

- Four-in-five (81%) seniors with Medicare say it is important for them personally to have a variety of Medicare Part D prescription drug plans to compare and choose from.
  - 2022: 81% say it is important to them personally to have a variety of Medicare Part D prescription drug plans to compare and choose from

## SENIORS WITH MEDICARE AGREE THAT THEIR OUT-OF-POCKET COSTS WOULD BE HIGHER WITHOUT THEIR MEDICARE PRESCRIPTION DRUG COVERAGE

- Nine-in-ten (89%) seniors with Medicare agree that without their prescription drug coverage, their out-of-pocket costs would be higher.

Percentage of Seniors with Medicare who Agree with the Following Statements		
Statements	% Total Agree (Strongly + Somewhat)	
	2023	2022
I have access to the medicines I need through my prescription drug coverage	92%	90%
Without my Medicare prescription drug coverage, my out-of-pocket prescription drug costs would be higher	89%	89%
I have access to the medicines my doctor prescribes through my prescription drug coverage*	90%	88%
I have access to affordable medicines through my prescription drug coverage*	90%	90%
My Medicare drug plan is delivering what it said it would when I enrolled	88%	89%

## SENIORS WITH MEDICARE WOULD RECOMMEND THEIR FRIEND OR FAMILY SIGN UP FOR MEDICARE PRESCRIPTION DRUG COVERAGE

- Three-in-four (76% *definitely*) seniors with Medicare would *definitely* recommend a friend or family member considering Medicare prescription drug coverage to sign up.
  - 2022: 71% would *definitely* recommend a friend or family member considering Medicare prescription drug coverage sign up
- Three-in-four (75%) seniors with Medicare say they feel *a great deal* that they are fortunate to be covered by Medicare Part D (72% in 2022).

\*Statements are half sampled

2023 Methodology: This poll was conducted by Morning Consult, on behalf of Healthcare Leadership Council, between August 3-7 among a sample of 1,000 Seniors Voters with Medicare. The interviews were conducted online. Results from the full survey have a margin of error of plus or minus 3 percentage points.

2022 Methodology: This poll was conducted by Morning Consult, on behalf of Healthcare Leadership Council, between June 28-July 1, 2022 among a sample of 1,005 Seniors Voters with Medicare. The interviews were conducted online. Results from the full survey have a margin of error of plus or minus 3 percentage points.