

## National Tracking Poll

Project: 150703

N Size: 2021 Registered Seniors, 1792 Seniors With Drug Coverage

Margin of Error:  $\pm 2\%$

July 8-13, 2015

### Topline Report

Question	Response	Frequency	Percentage
PH1NET	<i>Overall, how satisfied are you with your Medicare health care coverage? Are you</i>		
	Total Satisfied	1551	87%
	Total Not Satisfied	180	10%
	Don't Know / No Opinion	61	3%
PH1	<i>Overall, how satisfied are you with your Medicare health care coverage? Are you</i>		
	Very Satisfied	903	50%
	Somewhat satisfied	648	36%
	Not too satisfied	135	8%
	Not at all satisfied	45	3%
	Don't Know / No Opinion	61	3%
PH2NET	<i>Overall, how satisfied are you with your prescription drug coverage? Are you</i>		
	Total Satisfied	1596	89%
	Total Not Satisfied	173	10%
	Don't Know / No Opinion	23	1%
PH2	<i>Overall, how satisfied are you with your prescription drug coverage? Are you</i>		
	Very Satisfied	994	55%
	Somewhat satisfied	602	34%
	Not too satisfied	143	8%
	Not at all satisfied	31	2%
	Don't Know / No Opinion	23	1%
PH3	<i>The following phrases may or may not describe how you feel about your prescription drug coverage these days. For each phrase, please select whether it describes how you're feeling a great deal, some, or not at all I feel fortunate that I'm covered</i>		
	A great deal	1374	77%
	Some	349	19%
	Not at all	59	3%
	Don't Know / No Opinion	11	1%
PH4	<i>The following phrases may or may not describe how you feel about your prescription drug coverage these days. For each phrase, please select whether it describes how you're feeling a great deal, some, or not at all I feel peace of mind knowing that I'm covered</i>		
	A great deal	1278	71%
	Some	435	24%
	Not at all	66	4%
	Don't Know / No Opinion	13	1%

Question	Response	Frequency	Percentage
PH5	<i>The following phrases may or may not describe how you feel about your prescription drug coverage these days. For each phrase, please select whether it describes how you're feeling a great deal, some, or not at all I feel frustrated with my coverage</i>		
	A great deal	76	4%
	Some	503	28%
	Not at all	1142	64%
	Don't Know / No Opinion	72	4%
PH6	<i>The following phrases may or may not describe how you feel about your prescription drug coverage these days. For each phrase, please select whether it describes how you're feeling a great deal, some, or not at all I feel nervous about my coverage</i>		
	A great deal	74	4%
	Some	496	28%
	Not at all	1145	64%
	Don't Know / No Opinion	78	4%
PH7NET	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My plan is convenient to use</i>		
	Total Agree	1690	94%
	Total Disagree	81	5%
	Don't Know / No Opinion	21	1%
PH7	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My plan is convenient to use</i>		
	Strongly Agree	1114	62%
	Somewhat Agree	576	32%
	Somewhat Disagree	65	4%
	Strongly Disagree	16	1%
	Don't Know / No Opinion	21	1%
PH8NET	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My plan works well and without hassle</i>		
	Total Agree	1608	90%
	Total Disagree	162	9%
	Don't Know / No Opinion	23	1%

Question	Response	Frequency	Percentage
PH8	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My plan works well and without hassle</i>		
	Strongly Agree	1012	56%
	Somewhat Agree	596	33%
	Somewhat Disagree	135	8%
	Strongly Disagree	27	1%
	Don't Know / No Opinion	23	1%
PH9NET	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. I understand how my plan works and how to use it</i>		
	Total Agree	1638	91%
	Total Disagree	135	8%
	Don't Know / No Opinion	20	1%
PH9	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. I understand how my plan works and how to use it</i>		
	Strongly Agree	1025	57%
	Somewhat Agree	613	34%
	Somewhat Disagree	110	6%
	Strongly Disagree	25	1%
	Don't Know / No Opinion	20	1%
PH10NET	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My plan has good customer service</i>		
	Total Agree	1491	83%
	Total Disagree	167	9%
	Don't Know / No Opinion	134	7%
PH10	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My plan has good customer service</i>		
	Strongly Agree	950	53%
	Somewhat Agree	541	30%
	Somewhat Disagree	134	7%
	Strongly Disagree	34	2%
	Don't Know / No Opinion	134	7%

Question	Response	Frequency	Percentage
PH11NET	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My plan is a good value</i>		
	Total Agree	1524	85%
	Total Disagree	209	12%
	Don't Know / No Opinion	60	3%
PH11	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My plan is a good value</i>		
	Strongly Agree	949	53%
	Somewhat Agree	575	32%
	Somewhat Disagree	175	10%
	Strongly Disagree	34	2%
	Don't Know / No Opinion	60	3%
PH12NET	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My copays are affordable</i>		
	Total Agree	1495	83%
	Total Disagree	250	14%
	Don't Know / No Opinion	48	3%
PH12	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My copays are affordable</i>		
	Strongly Agree	938	52%
	Somewhat Agree	557	31%
	Somewhat Disagree	198	11%
	Strongly Disagree	52	3%
	Don't Know / No Opinion	48	3%
PH13NET	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My monthly premium is affordable</i>		
	Total Agree	1462	82%
	Total Disagree	217	12%
	Don't Know / No Opinion	113	6%

Question	Response	Frequency	Percentage
PH13	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My monthly premium is affordable</i>		
	Strongly Agree	911	51%
	Somewhat Agree	552	31%
	Somewhat Disagree	171	10%
	Strongly Disagree	46	3%
	Don't Know / No Opinion	113	6%
PH14NET	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My total out-of-pocket costs are reasonable</i>		
	Total Agree	1440	80%
	Total Disagree	324	18%
	Don't Know / No Opinion	28	2%
PH14	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My total out-of-pocket costs are reasonable</i>		
	Strongly Agree	829	46%
	Somewhat Agree	612	34%
	Somewhat Disagree	247	14%
	Strongly Disagree	77	4%
	Don't Know / No Opinion	28	2%
PH15NET	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My plan covers all the medicines my doctor prescribes</i>		
	Total Agree	1367	76%
	Total Disagree	374	21%
	Don't Know / No Opinion	52	3%
PH15	<i>The following statements may or may not describe your opinion about your prescription drug plan. For each of the following, please select whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. My plan covers all the medicines my doctor prescribes</i>		
	Strongly Agree	906	51%
	Somewhat Agree	461	26%
	Somewhat Disagree	229	13%
	Strongly Disagree	144	8%
	Don't Know / No Opinion	52	3%

Question	Response	Frequency	Percentage
PH16NET	<i>How important is it to you personally to have a variety of Medicare Part D prescription drug plans to compare and choose from is it very important, somewhat important, not too important, or not at all important?</i>		
	Total Important	1263	70%
	Total Not Important	353	20%
	Don't Know / No Opinion	176	10%
PH16	<i>How important is it to you personally to have a variety of Medicare Part D prescription drug plans to compare and choose from is it very important, somewhat important, not too important, or not at all important?</i>		
	Very important	777	43%
	Somewhat important	486	27%
	Not too important	167	9%
	Not at all important	186	10%
	Don't Know / No Opinion	176	10%

*Note:* Group proportions may total to larger than one-hundred percent due to rounding. All statistics are calculated for registered voters with demographic post-stratification weights applied.

