



TO: Healthcare Leadership Council
FR: Morning Consult
DT: July 2021
RE: Results: Medicare Part D Recipients' Perceptions of Care

Seniors on Medicare Part D are satisfied with their Medicare health coverage overall, and with their Medicare prescription drug coverage in particular. And, seniors recognize the positive impact their coverage has on the cost of prescription drugs and stability of prices. Most seniors strongly agree that without Part D their out-of-pocket drug costs would be higher and say that their out-of-pocket costs for prescription drugs have not changed over the past year.

Medicare Health and Prescription Drug Coverage

A LARGE MAJORITY OF SENIORS ON PART D ARE SATISFIED WITH THEIR MEDICARE HEALTH COVERAGE AS WELL AS THEIR MEDICARE PRESCRIPTION DRUG COVERAGE.

- Across 2020 (96%) and 2021 (92%), seniors on Part D say they're satisfied with their Medicare health care coverage.
- Seniors on Part D also express satisfaction with their Medicare prescription drug coverage from 2020 (92%) to 2021 (87%).

SENIORS ON MEDICARE PART D ARE LESS LIKELY TO VIEW THE COST OF PRESCRIPTION MEDICINES AS BURDENSOME.*

- One in seven seniors on Part D (14%) say the cost of their prescription medicines is *very burdensome*.

Experiences with Part D Coverage

AMONG A NUMBER OF TESTED STATEMENTS, A LARGE MAJORITY OF SENIORS ON MEDICARE PART D AGREE THAT THEIR PLAN IS CONVENIENT TO USE (91%), AND THAT THEIR COPAYS AND/OR INSURANCE AMOUNTS ON GENERIC (86%) AS WELL AS BRAND NAME MEDICINES (72%) ARE AFFORDABLE.

Percentage of Seniors on Medicare Part D who Agree with the Following Statements**	
% Agree (strongly + somewhat)	Seniors on Medicare Part D
My plan is convenient to use	91%
My copays and/or coinsurance amounts on generic medicines are affordable	86%
My monthly premium is affordable	84%
My plan works well and without hassle	86%

* Compared to other options tested

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Percentage of Seniors on Medicare Part D who Agree with the Following Statements (Cont.)

% Agree (strongly + somewhat)	Seniors on Medicare Part D
My plan covers all the medicines I need	78%
My plan covers all the medicines my doctor prescribes	75%
My plan is good value	85%
My plan has good customer service	79%
I understand how my plan works and how to use it	89%
My total out-of-pocket costs are reasonable	76%
My copays and/or coinsurance amounts on brand name medicines are affordable	72%

HAVING A VARIETY OF PRESCRIPTION DRUG PLANS TO COMPARE AND CHOOSE FROM IS IMPORTANT FOR SENIORS ON MEDICARE PART D.

- From 2020 (80%) to 2021 (83%), around four in five seniors on Part D say it's important to have choices for their prescription drug plans.
- In 2021, seniors on Part D with multiple chronic conditions (86%) are more likely than those without a chronic condition (73%) to say it's important to have a variety of prescription drug plans to compare and choose from.

SENIORS ON MEDICARE PART D AGREE THAT THEIR OUT-OF-POCKET COSTS WOULD BE HIGHER WITHOUT THEIR MEDICARE PRESCRIPTION DRUG COVERAGE.

Percentage of Seniors on Medicare Part D who Agree with the Following Statements*

% Agree (strongly + somewhat)	Seniors on Medicare Part D
Without my Medicare prescription drug coverage, my out-of-pocket prescription drug costs would be higher	91%
I have access to affordable medicines through my prescription drug coverage	90%
I have access to the medicines I need through my prescription drug coverage	89%
I have access to the medicines my doctor prescribes through my prescription drug coverage	88%
My Medicare drug plan is delivering what it said it would when I enrolled	87%

*Other statements tested, not shown here

Out-of-Pocket Costs and Recommendations

THE PLURALITY OF SENIORS ON PART D SAY THEIR OUT-OF-POCKET COSTS FOR PRESCRIPTION MEDICINES HAVE NOT CHANGED OVER THE PAST YEAR (51%) OR SINCE THEY ENROLLED IN MEDICARE (40%).

IN 2020 (70%) AND 2021 (72%), NEARLY THREE QUARTERS OF SENIORS ON PART D SAY THEY WOULD DEFINITELY RECOMMEND THEIR FRIEND OR FAMILY MEMBER SIGN UP FOR MEDICARE PRESCRIPTION DRUG COVERAGE.

- Seniors on Part D who are currently taking at least one prescription drug (92%) are more likely than those who are not taking a prescription drug (84%) to say they would recommend their friend or family member sign up for Medicare prescription drug coverage.
- And, the majority of seniors on Medicare Part D say they feel a *great deal* that they are fortunate to be covered by Medicare Part D (73%) and peace of mind knowing they are covered by Medicare Part D (64%). Seniors on Part D with multiple chronic conditions (75%) are more likely than those without a chronic condition (63%) to say they feel a *great deal* that they are fortunate to be covered.

Methodology: This poll was conducted by Morning Consult, on behalf of Healthcare Leadership Council, between June 24-June 29, 2021 among a sample of 1,000 Senior Voters with Medicare Part D. The interviews were conducted online. Results from the full survey have a margin of error of plus or minus 3 percentage points.